

## EZ\*Store: Managed Solutions

Fully managed, fully hosted, ecommerce solution! Support & access to our qualified consultants and developers comes standard. Choose this solution for a stress free online store and focus only on dealing with the sales and customers, not the mechanics of an online store.

	EZ*Store Retailer	EZ*Store Retailer Pro	EZ*Store Merchant	EZ*Store Enterprise
<b>Pricing:</b>	1,499 p/m	3,999 p/m	5,999 p/m	19,999 p/m
Startup Fee starting from <sup>1</sup>	6,000	6,000	6,000	6,000
<b>EZ*Store Features</b>				
Standard Templates	Yes	Yes	Yes	Yes
Premium Theme <sup>1</sup>	Quote	Quote	On request	On request
Shopping Cart System	Yes	Yes	Yes	Yes
Standard Payment Methods	Yes	Yes	Yes	Yes
Additional Payment Gateways	Quote	Quote	On request	On request
Standard Shipping	Yes	Yes	Yes	Yes
Standard Marketing Tools	Yes	Yes	Yes	Yes
Search Engine Optimization	Yes	Yes	Yes	Yes
RSA Tax System compliant	Yes	Yes	Yes	Yes
Complete Order Management	Yes	Yes	Yes	Yes
Stock Control	Yes	Yes	Yes	Yes
One Page Checkout	Yes	Yes	Yes	Yes
Extended Product Editor <sup>4</sup>	Yes	Yes	Yes	Yes
Secure Socket layer ready	Yes	Yes	Yes	Yes
Customer Chat <sup>4</sup>	1 agent	2 agents	5 agents	10 agents
Analytics and Monitoring	Yes	Yes	Yes	Yes
Mobile Theme	Quote	On request	Yes	Yes
Newsletter Marketing	Yes	Yes	Yes	Yes
New Product uploading <sup>2</sup>	10	10	50	200
<b>EZ*Support Options</b>				
Training Manuals	Yes	Yes	Yes	Yes
Ticket support System	High Priority	High Priority	High Priority	High Priority
Live / Phone Support	1 hour p/m	4 hours p/m	8 hours p/m	14 hours p/m
Training Seminar	Yes	Yes	Yes	Yes
Software Upgrades <sup>3</sup>	Yes	Yes	Yes	Yes
<b>EZ*Speed options</b>				
Maximum No. of Products	500	2,000	10,000	Unlimited
Website hosting	Yes	yes	Yes	Yes
Bandwidth Allocation	5 GB	10 GB	20 GB	20 GB
Free Domain registration <sup>1</sup>	Yes	Yes	Yes	Yes

<sup>1</sup> Setup fees are waived on agreement to a minimum of 12 month contract. Cancellation before end of contract will lead to possible charges. Setup fee and Premium fees are waived up to an amount of R6000 (standard setup fee + 1 Premium theme). The same conditions apply to qualifying for free domain name registration.

<sup>2</sup> Quote based system for initial catalogue setup; Price varies to preparation of product specifications and spreadsheet preparation. Quantities quoted apply to service allowing request for new products to be added each month.

<sup>3</sup> Software updates apply only to Magento CE platform, non-standard extensions and custom themes may incur an additional admin fee for maintenance and upgrades. Updates will generally take place 3-4x per annum.

<sup>4</sup> Additional extensions added to enhance Magento features. These features are offered based on software developers continued support and compatibility with Magento. No price change will be applied if any of these extensions become unavailable in future.

## EZ\*Store: Hosted Solutions

This solution is where we install, setup basic configuration, and host your web store. We will supply you with a training manual on how to setup and configure your store, and the uploading of products and running of your store is managed by you. We offer primarily support on installation and hosting related issues.

	EZ*Store 499	EZ*Store 999	EZ*Store 1999	EZ*Store 2999
<b>Pricing:</b>	499 p/m	999 p/m	1,999 p/m	2,999 p/m
Startup Fee <sup>1</sup>	<del>3,000</del>	<del>3,000</del>	<del>3,000</del>	<del>3,000</del>
<b>EZ*Store Features</b>				
Standard Theme	Yes	Yes	Yes	Yes
Premium Theme	Quote	Quote	Quote	On request
Shopping Cart System	Yes	Yes	Yes	Yes
Standard Payment Methods	Yes	Yes	Yes	Yes
Additional Payment Gateways	Quote	Quote	Quote	On request
Standard Shipping	Yes	Yes	Yes	Yes
Standard Marketing Tools	Yes	Yes	Yes	Yes
Search Engine Optimization	Yes	Yes	Yes	Yes
RSA Tax System compliant	Yes	Yes	Yes	Yes
Complete Order Management	Yes	Yes	Yes	Yes
Stock Control	Yes	Yes	Yes	Yes
One Page Checkout	Yes	Yes	Yes	Yes
Extended Product Editor	Quote	Quote	On request	On request
Secure Socket Layer ready	Yes	Yes	Yes	Yes
Customer Chat	On request	On request	On request	On request
Analytics and Monitoring	Basic	Basic	Basic	Basic
Mobile Theme	Yes	Yes	Yes	Yes
Newsletter Marketing	Yes	Yes	Yes	Yes
Product uploading <sup>2</sup>	Quote	Quote	Quote	Quote
<b>EZ*Support Options</b>				
Training Manuals	Yes	Yes	Yes	Yes
Ticket support System	Yes	Yes	Yes	Yes
Live / Phone Support	No	No	1 hour p/m	2 hour p/m
Training Seminar	No	No	No	No
Software Upgrades <sup>3</sup>	Limited/Quote	Limited/Quote	Limited/Quote	Limited/Quote
<b>EZ*Speed options</b>				
Maximum No. of Products	500	1,000	3,000	10,000
Website hosting	Yes	Yes	Yes	Yes
Bandwidth Allocation	5 GB	10 GB	20 GB	20 GB
Free Domain registration <sup>1</sup>	No	Yes	Yes	Yes

<sup>1</sup> Setup fees are waived on agreement to a minimum of 12 month contract. Cancellation before end of contract will lead to possible charges. Setup fee is waived up to an amount of R3000 (standard setup fee). The same conditions apply to qualifying for free domain name registration.

<sup>2</sup> Quote based system; Price varies to preparation of product specifications and spreadsheet preparation

<sup>3</sup> Quote based system; Software updates apply only to Magento CE platform, non-standard extensions and custom themes may incur an additional admin fee for maintenance and upgrades. Updates will generally take place 3-4x per annum.

## EZ\*Store Add-ons:

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### Common Customizations

CC/Payment Gateway	700-2,000
Premium Themes	2,000
Additional Shipping methods	500-4,800

Catalogue/Product Import	Estimated time per SKU	Minimum billable time	Rate per hour
Simple products <i>(Client supplies CSV with complete info and images)</i>	@ 2-4 min per SKU	1 hour	@ R120- 150 per hour
Simple products <i>(Only partial info supplied/CSV creation/image editing)</i>	@ 10-15 min per SKU	1 hour	@ R120-150 per hour
Complex products	Quote	1 hour	@ R120-150 per hour